

TABLE OF CONTENTS

I EXECUTIVE SUMMARY

Introduction-----	I - 1
Overall Market Influences -----	I - 2
Market Size – 2009-10 -----	I - 9
Market Forecast -----	I - 11
Opportunity Analysis -----	I - 12
Major Trends-----	I - 14
Strategic Recommendations-----	I - 22

II MINISTRY REPORTS

1. Overview
2. Today's Platforms and Applications
3. Informatics Driving Forces
4. Planned Changes and Upcoming Projects
5. Business Opportunities

Central Agencies Cluster-----	II - CAC
Ministry of Energy and Infrastructure -----	II - A
Ministry of Finance-----	II - B
Ministry of Revenue-----	II - C
Community Services Cluster -----	II - CSC
Ministry of Citizenship and Immigration -----	II - D
Ministry of Tourism and Culture-----	II - E
Ministry of Education-----	II - F
Ministry of Municipal Affairs and Housing-----	II - G
Ministry of Training, Colleges and Universities -----	II - H
Children, Youth and Social Services Cluster -----	II - CYSSC
Ministry of Children and Youth Services-----	II - I
Ministry of Community and Social Services-----	II - J
Economics and Transportation Cluster -----	II - ETC
Ministry of Consumer Services-----	II - K
Ministry of Economic Development and Trade -----	II - L
Ministry of Labour -----	II - M
Ministry of Research and Innovation-----	II - N
Ministry of Transportation -----	II - O

Government Services Delivery Cluster -----	II - GSDC
Ministry of Government Services -----	II - P
Health Services Cluster-----	II - HSC
Ministry of Health and Long-Term Care -----	II - Q
Ministry of Health Promotion -----	II - R
Justice Technology Services -----	II - JTS
Ministry of the Attorney General -----	II - S
Ministry of Community Safety and Correctional Services-----	II - T
Land/Resources Cluster -----	II - LRC
Ministry of Aboriginal Affairs-----	II - U
Ministry of Agriculture, Food and Rural Affairs-----	II - V
Ministry of the Environment-----	II - W
Ministry of Natural Resources-----	II - X
Ministry of Northern Development, Mines and Forestry -----	II - Y

III KEY INITIATIVES

Land Information Ontario-----	III - A
eHealth Ontario Agency -----	III - B
Ontario Agency for Public Health Protection and Promotion -----	III - C

IV MARKET INFLUENCES

Introduction-----	IV - 1
Information and Information Technology Strategy -----	IV - 1
Corporate Chief Information Officer-----	IV - 4
Corporate Chief Strategist -----	IV - 16
Corporate Chief Information and Privacy Officer -----	IV - 32
Corporate Chief Security-----	IV - 36
Corporate Chief Technology Officer-----	IV - 39
Corporate Chief Infrastructure Technology Services-----	IV - 46
The Procurement Process -----	IV - 65
Ontario Shared Services -----	IV - 72
Public Sector Councils-----	IV - 74

V APPENDICES

Table of Acronyms-----	V - 1
------------------------	-------